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| --- | --- |
| Use Case Title: | Place Order |
| Primary Actor: | Customer |
| Level: | Blue |
| Stakeholders: | Customer |
| Precondition: | Access “Shopping” |
| Minimal Guarantee: | Allow to be re-enter |
| Success Guarantees: | Order will be place |
| Trigger: | Select “Shop” to place an order |
| Main Success Scenario:   1. Enter and submit Billing Address and information 2. Finish Order 3. Return to the main menu | |
| Extensions:  1.a. User Information unable to submit  1.a.1. Missing information required; User re-submit information and information is submitted.  1.a.2. Information unable to submit; User re-submit information and information is submitted.  1.a.3. Close the application.  2.a. User unable to place the order.  2.a.1. User replace order, order is placed.  2.a.2. User close application. | |

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| Use Case Title: | Simulate Cooking |
| Primary Actor: | Customer |
| Level: | Fish |
| Stakeholders: | Customer |
| Precondition: | Access to the Cooking Application |
| Minimal Guarantee: | Allow to be re-enter |
| Success Guarantees: | Use Simulate Cooking |
| Trigger: | Select “Simulation Cooking” in the Cooking Application |
| Main Success Scenario:   1. User start up the simulation 2. User can use cooking equipment tools 3. User can use cooking ingredients 4. User end the simulation | |
| Extensions:  2.a. User unable to use any cooking equipment tools  2.a.1. User close simulation then open simulation; user can use cooking equipment tools  3.a. User unable to use any cooking ingredient tool  3.a.1. User close simulation then open simulation; user can use cooking ingredient tools | |

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| Use Case Title: | Contact Site Admin |
| Primary Actor: | Customer |
| Level: | Kite |
| Stakeholders: | Customer |
| Precondition: | Access to the Cooking Application |
| Minimal Guarantee: | Return to Main Menu |
| Success Guarantees: | User Feedback is open up |
| Trigger: | Select “Contact” in the Cooking Application |
| Main Success Scenario:   1. Select Live Chat 2. Select User Form 3. Return to the Home page | |
| Extensions:  1.a. Unable to enter Live Chat  1.a.1.  2.a. Unable to enter Feedback Form  2.a.1 | |

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| Use Case Title: | Fill out Feedback Form |
| Primary Actor: | Customer |
| Level: | White |
| Stakeholders: | Customer |
| Precondition: | Accesses to “User Feedback” |
| Minimal Guarantee: | Return to “User Feedback” |
| Success Guarantees: | Access “Feedback Form” |
| Trigger: | Select “Feedback Form” in “User Feedback” |
| Main Success Scenario: | |
| Extensions: | |